

Use Case: Clinician needs to use a device they have not used in a long time

Clinician needs to use a device they have not used in a long time
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ID	An ID unique within this working group
Title	Clinician needs to use a medical device that they have not used in a long time or maybe ever before.
Actors	A doctor, nurse, tech, etc. - anyone involved in patient care.
Trigger event	
Success end condition	The clinician is able to use the device correctly without stopping to find instructions from a colleague, searching the web, or other time-consuming method.
Assumptions	The clinician carries a web-capable mobile device that can be rapidly accessed. Time-consuming login to the device, waiting for a QR code scanning app to load, etc. are minimized somehow. Assumption: we can get the user's name somehow from the fact they are logged into their device.
Description	When the device is deployed, instructions for use are added to a content management system of some sort, in several formats: text, video and step-by-step audio. A QR code is generated for the URL of the instructions and attached to the device. When the clinician needs to use the device, they scan the QR code, and receive the instructions in whichever delivery mode is most appropriate for them.
Transaction	statements are sent when the user visits the instructions page, and further recommendations or custom instructions may be delivered based on the person's profile.
Exceptions	
Potential Standards	